

	<p style="text-align: center;">State of Ohio Weatherization Program Standards</p>	Section	<b>ADMINISTRATION</b>
		Subject	<b>Quality Assurance</b>

### *QUALITY ASSURANCE 116*

Any agency, local government, for-profit, or not-for-profit company which, as a part of their services, are installing energy efficiency measures on residential buildings and which references or requires that work be performed in accordance with these Weatherization Program Standards (WPS) must also have a quality assurance program that documents that completed work truly meets the spirit of these standards.

**service provider**  
116-1

A quality assurance protocol must assure the following:

- a. This section (116) of the administrative requirements of the program have been met.
- b. Completed buildings meet the WPS.
- c. Completed buildings are operating safely within the confines of the WPS.
- d. Completed buildings have received a final inspection.
- e. Deficiencies discovered during final inspections have been resolved.
- f. Invoices or other billings have been completed.

**quality assurance  
elements at the local  
level**  
116-2

Any organization or company that funds an energy efficiency conservation program that is to comply with the Weatherization Program Standards (WPS) should also have a quality assurance program and ultimately be responsible for adherence to these standards by the service providers.

**funding organization**  
116-3

A quality assurance plan must provide the following:

- a. The administrative requirements of the funding organization's program have been met.
- b. A sample of completed buildings have received a third-party, arms-length inspection.
- c. Funds have been expended in an appropriate manner.

**quality assurance  
elements at the funding  
organization level**  
116-4

Since this is a public document, any agency or program may use any part of these standards as it sees fit. Partial use of these standards does not constitute compliance with the entire WPS and the program can not be advertised as meeting the spirit of the Weatherization Program Standards.

**selective use of the  
WPS**  
116-5